OUR PLEDGE TO CONSUMERS

Edgewater Behavioral Health Services (EBHS) is committed to continually improving each client and visitors' experience. We believe clients and their families expect and deserve outstanding service, in an atmosphere of caring, compassion, dignity, friendliness, and respect.

COURTEOUS

- We will be polite whenever we communicate in person, in writing, by phone, fax or e-mail.
- We will be friendly and welcoming to all.

ATTENTIVE

- We will be attentive, genuine, and positive with all clients and families.
- We will explain policies, procedures, and treatment plans in words our clients and their families can understand.

RESPECTFUL

- We will treat clients and families as partners and members of the behavioral healthcare team.
- We will respect our individual differences and incorporate this respect into our daily practices.
- We will respect the dignity of all, showing empathy and consideration in our words and actions.
- We will protect the confidentiality of information.

ENTHUSIASTIC TEAM MEMBERS

- We will trust, respect, support and assist our co-workers.
- We will contribute to a positive work environment.

SAFE

- We will maintain a clean and safe environment for clients, staff, and visitors.
- We will remain a smoke-free environment for the benefit of all.





Several of our facilities have designated handicapped accessible units.



Edgewater Behavioral Health Services

Primary Business Address 1100 W. 6th Avenue Garv. Indiana 46402

Phone: 219-885-4264 Fax: 219-882-0242 Website: www.edgewatersystems.org



Adult Residential Services (ARS)



ABOUT THE PROGRAM A PLACE TO CALL HOME

For more than 20 years, Edgewater Behavioral Health Services has provided residential service programs for consumers that are experiencing mental illnesses, addiction and/or homelessness. We believe in the right of every client to live in a home environment with appropriate supportive services to meet their needs. The residential facilities are located in community settings. We provide an environment that is safe, clean and meets their physical health needs. We provide an environment that serves both the mental and behavioral. and daily needs of the client. At the time of evaluation for placement, the level of housing needs of the client is taken into consideration. We are committed to providing quality services and therefore rely heavily on feedback from staff, community input, research, and the department of mental health.

Our philosophy is to provide comprehensive services which include intensive intake assessment which are tailored to meet the individual needs, respecting dignity of each individual served and assist each client in achieving their highest level of functioning which they are capable.

Edgewater currently operates six residential facilities (four residential group homes, one semiindependent apartment living complex, with shared units, and one 60-unit, service-enriched housing complex targeted to the homeless and at-risk households, some of whom have specific needs).

OVERVIEW RESIDENTIAL SERVICES

24-hour Supervised Group Facility Case Management Services Daily Group Sessions Intensive Outpatient Treatment program Medication Assessments Medication Education Money Management Training Psychiatric Evaluations Skill Building

ADDITIONAL SUPPORT SERVICES

General Adult Services Assessments Case Management Counseling Consultation **Crisis Intervention** Education **Emergency Treatment** Follow-up and Recovery Support Services Inpatient Acute Psychiatric Evaluations Ongoing care coordination with psychiatrists **Outpatient Services Psychiatric Consultations** Psychotherapy Referrals Screenings Triage

Addiction Services: Group and Family Sessions HIV/AIDS Education Individual Sessions Intensive Outpatient Program

Methadone Treatment Psychiatric Treatment for Sleeping Disorders Psychiatric Treatment for Smoking Psychiatric Treatment for Substance Abuse Random Urine Screening Self-help Training

ADMISSION CRITERIA

Admission criteria varies at each facility and depends largely on the consumer's need, the residential facility type and the target population served by each facility.

Please contact us for a detailed description of each of our facilities.

ABOUT EDGEWATER BEHAVIORAL HEALTH SERVICES

Since 1974, Edgewater Systems for Balanced Living, a non-profit organization, has been providing mental health services for the most vulnerable individuals and families who reside in and around the Gary and Northwest Indiana region. In 2014, Edgewater began doing business as (d/b/a) Edgewater Behavioral Health Services. Edgewater is certified to provide mental health and substance abuse treatment services by the State of Indiana Family and Social Services Administration, Division of Mental Health and Addiction. Also, Edgewater is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). This high-level accreditation award means that Edgewater programs and services are of the highest quality, measurable, and accountable.

Edgewater Systems provides a comprehensive array of behavioral healthcare and family support services. Each year, Edgewater helps more than 3,000 men, women, and children improve their quality of life. Edgewater accepts nearly all forms of insurance and offers a sliding fee scale for those with limited income and no insurance.