OUR PLEDGE TO CONSUMERS

Edgewater Behavioral Health Services (EBHS) is committed to continually improving each client and visitors’ experience. We believe clients and their families expect and deserve outstanding service, in an atmosphere of caring, compassion, dignity, friendliness, and respect.

COURTEOUS

- We will be polite whenever we communicate in person, in writing, by phone, fax or e-mail.
- We will be friendly and welcoming to all.

ATTENTIVE

- We will be attentive, genuine, and positive with all clients and families.
- We will explain policies, procedures, and treatment plans in words our clients and their families can understand.

RESPECTFUL

- We will treat clients and families as partners and members of the behavioral healthcare team.
- We will respect our individual differences and incorporate this respect into our daily practices.
- We will respect the dignity of all, showing empathy and consideration in our words and actions.
- We will protect the confidentiality of information.

ENTHUSIASTIC TEAM MEMBERS

- We will trust, respect, support and assist our co-workers.
- We will contribute to a positive work environment.

SAFE

- We will maintain a clean and safe environment for clients, staff, and visitors.
- We will remain a smoke-free environment for the benefit of all.
OVERVIEW

RESIDENTIAL SERVICES

24-hour Supervised Group Facility
Case Management Services
Daily Group Sessions
Intensive Outpatient Treatment program
Medication Assessments
Medication Education
Money Management Training
Psychiatric Evaluations
Skill Building

ADDITIONAL SUPPORT SERVICES

General Adult Services
Assessments
Case Management
Counseling
Consultation
Crisis Intervention
Education
Emergency Treatment
Follow-up and Recovery Support Services
Inpatient Acute Psychiatric Evaluations
Ongoing care coordination with psychiatrists
Outpatient Services
Psychiatric Consultations
Psychotherapy
Referrals
Screenings
Triage

Addiction Services:
Group and Family Sessions
HIV/AIDS Education
Individual Sessions
Intensive Outpatient Program

ADMISSION CRITERIA

Admission criteria varies at each facility and depends largely on the consumer’s need, the residential facility type and the target population served by each facility.

Please contact us for a detailed description of each of our facilities.

ABOUT EDGEWATER BEHAVIORAL HEALTH SERVICES

Since 1974, Edgewater Systems for Balanced Living, a non-profit organization, has been providing mental health services for the most vulnerable individuals and families who reside in and around the Gary and Northwest Indiana region. In 2014, Edgewater began doing business as (d/b/a) Edgewater Behavioral Health Services. Edgewater is certified to provide mental health and substance abuse treatment services by the State of Indiana Family and Social Services Administration, Division of Mental Health and Addiction. Also, Edgewater is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). This high-level accreditation award means that Edgewater programs and services are of the highest quality, measurable, and accountable.

Edgewater Systems provides a comprehensive array of behavioral healthcare and family support services. Each year, Edgewater helps more than 3,000 men, women, and children improve their quality of life. Edgewater accepts nearly all forms of insurance and offers a sliding fee scale for those with limited income and no insurance.